

# Non-emergency Transport Services



If your care recipient is  
**bed bound:**

You may contact private ambulance services such as:

- [Ambulance Medical Service](#) (6281 8111)
- [Carewell Ambulance](#) (6858 0700)
- [First Ambulance & Healthcare](#) (6252 9696)

\*This list is non-exhaustive.

Click [here](#) for more MOH licensed transport agencies.



If your care recipient is  
**wheelchair bound:**

You may consider private commercial transport operators with wheelchair service such as:

- [Caring Fleet](#) (6281 8118)
- [Silveray Pte. Ltd](#) (9384 5566)
- [Silver Fleet](#) (6460 9399)
- GrabAssist Plus (via Grab App)

\*This list is non-exhaustive.

## Medical Escort Services

If you are unable to assist your care recipient for his/her medical appointments due to your own health or physical condition, medical escort services are available. They are professionals who can assist in navigating around the hospital or help you take note of the next appointment.

For private medical escort services, you may search [AIC's eCare Locator](#), under 'Caregiver Support and Other Services' > 'Someone who can bring my elderly loved one to medical appointments'. Contact the service providers for more details.



**If you require subsidies for the services:**

- Means-testing required
- Subjected to eligibility
- Get a referral from a hospital or polyclinic that your care recipient visits; or visit an [AIC Link](#)